

# **Capabilities** Summary

From our passionate people to our engaged panel

> From reliable recruiting to quality programming

From integrity in feasibility to fairness in honoraria

> We are the most trusted healthcare recruiting & fieldwork company in the United States.

Experience Reckner
We deliver the best respondents for your research, every time.

### Our Panel is Built not Borrowed.

We deliver access to verified, engaged healthcare professionals who are passionate about their participation.

For nearly 30 years, we have been building our panel -- one study at a time, one referral at a time. Today, our panel is the most extensive in the United States, and we have global capabilities in all major markets.



## We execute most studies in-house, so...

your research fields quickly

your show rates are 98+%

your projects run seamlessly

your studies close faster



### We Care for Our Panel, so Our Panel Cares for Your Studies.

With fair & timely compensation, concise communications, and responsive service, we provide a compelling respondent experience unparalleled in the industry.

# Our panelists feel valued by us, so they:

Take time working through studies

Provide thoughtful responses

Willingly share meaningful insights

Feel engaged with your research



### **Homework** requirements?

Our in-house programming team delivers online solutions so you see homework data online instantly.

### **Need research** beyond traditional methods?

Our panel actively participates in all formats - online communities, bulletin boards, mobile, webcam, etc..

### Make the most of your time.

We get active confirmations from respondents so no-shows and re-schedules are rare.

### **Rush recruiting** got you stressed?

We start recruiting in hours not days, so you get interviews right away.

### **Nothing ever** goes as planned!

Our onsite phone room can implement immediately so you can make changes easily.



### **Stop waiting days** for a bid!

Guidance, feasibility and list match happens in hours not days.

### **Looking to** maximize your completes?

With our BeyondPanel<sup>SM</sup> recruiting, we have more ways to contact panelists.

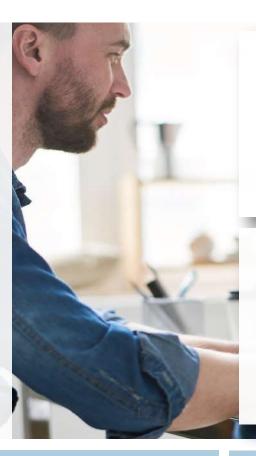
### Got a tight timeline?

Quick job set up and linking process gets you in the field fast.

### **Tired of things** getting lost in translation?

Our single point of contact ensures the person you speak with is the person who executes.

# PROGRAMMING & HOSTIN



### Simple surveys? Or very complex ones?

We help you choose the platform that works best for your project. Survox and FV Decipher options available.

### **Worried about** respondent fatigue?

Our MobileFirst<sup>™</sup> design produces visually-engaging questionnaires to reduce boredom & increase thoughtfulness so insights are more meaningful.

### Get results in real-time.

Our client access portal is available upon project launch so you get a peek right away.

### **Eliminate** re-contacts.

With our SurveyGuard<sup>SM</sup> inspection, we conduct extensive testing and data cleaning, so questions don't get missed.

Physicians & Surgeons Allergy & Immunology Anesthesiology Cardiology Cardiothoracic / Thoracic Surgery Cardiovascular Surgery Critical Care Dermatology Electrophysiology **Emergency Medicine** Endocrinology Family/General Practice Gastroenterology General Surgery Hematology / Hematology Oncology Hospitalist Infectious Disease Internal Medicine Interventional Cardiology Nephrology Neurology Obstetrics & Gynecology Oncology (Medical) Orthopedic Surgery Otolaryngology (ENT) Pain Management (Anesthesia) Pain Medicine **Pathology Pediatrics** Physical Medicine & Rehabilitation **Plastic Surgery** 

### Administration

Hospital, Surgery Centers & Long Term Care

C-Suite

Department Heads **Economic Buyers** Infection Prevention **IT Executives** Lab Director / Managers **Medical Director** Nursing Executives Operations Pharmacy Directors Quality / Risk Management Respiratory Therapy

### **Pharmacists**

**Hospital Staff** Retail Chain-National Retail Chain-Regional Retail Grocery Retail Independent Retail Mass Merchandiser

### Eye Care

Glaucoma Specialist Ophthalmology Optician Optometry Retina Specialist

### **Pavers**

**IDN** Medical Director **IDN Pharmacy Director** MCO Medical Director MCO Pharmacy Director PBM Pharmacy Director

### **Allied Healthcare Professionals**

Certified Diabetes Educator Dentist Dietician Infusion Nurse / Manager Licensed Practical Nurse **Nurse Practitioner** Office / Practice Manager Physician Assistant **Podiatry** Registered Nurse Registered Nurse Oncology **Transplant Coordinator** Veterinarian

### **Pediatric Specialties**

Child Neurology Child Psychiatry Neonatology Pediatric Cardiology Pediatric Endocrinology Pediatric Hematology / Oncology Pediatric Pulmonology

Pulmonology

Rheumatology

Vascular Surgery

Transplant Physician

**Transplantation Surgery** 

**Psychiatry** 

Urology